

PERSONAL DATA PROTECTION POLICY

Mitsui Chemicals Asia Pacific, Ltd., Mitsui Phenols Singapore Pte. Ltd., Mitsui Elastomers Singapore Pte Ltd, Mitsui Chemicals Singapore R&D Centre Pte. Ltd., SDC Technologies Asia Pacific, Pte. Ltd, and Prime Evolve Singapore Pte. Ltd. (“We”) are committed to respecting and protecting your personal data. This Personal Data Protection Policy (“**Policy**”) sets out the basis upon which we may collect, use, disclose, store and/or process your personal data. Please read the following carefully to understand our practices regarding your personal data and how we will treat it. By continuing to visit and use this website, you confirm that you understand and consent to the terms of this Policy.

APPLICATION OF THIS POLICY

1. This Policy applies to personal data collected, used, disclosed, stored and/or processed by us in Singapore. This Policy applies to websites owned and operated by us or other websites on which this Policy or a link to this Policy appears, as well as activities at our premises.
2. Unless you opt-out in accordance with the procedure set forth in this Policy, we do and will continue to share the personal data that we collect from you with any of our affiliates, partners and/or subsidiaries, unless otherwise expressly prohibited under the Personal Data Protection Act 2012 (“**PDPA**”) or other applicable law. Such personal data may also, subject to the PDPA and other applicable law, be transferred to and used by us outside of Singapore. When personal data is collected by or transferred to us, it will be treated according to the personal data protection (“**PDP**”) practices set forth in this Policy.

COLLECTION OF INFORMATION

PERSONAL DATA

3. We may collect certain types of personal data. As used in this Policy, “personal data” means data, whether true or not, about an individual who can be identified: (a) from that data; or (b) from that data and other information to which we (and all our affiliates, partners and subsidiaries and all relevant third parties as mentioned in this Policy) have or is likely to have access. Personal data includes, without limitation, your (or such person’s): name; address; telephone number(s); email addresses; date of birth; gender; nationality; marital status; passport number, date and place of issue; NRIC number; driver’s licence number and expiration; photographs and other audio-visual material; employment information; payment information; credit card numbers; marketing preferences; preferred communication methods; and any other types of information that you choose to provide to us or that we may collect about you through your transactions with us and our affiliates, partners and subsidiaries. However, business contact information (which means your or such person’s name, position name or title, business telephone number, business address, business electronic mail address or business fax number and other similar information about you or such person, not provided by you or such person solely for your or his/her personal purposes, as the case may be) is not regarded as “personal data” for the purposes of this Policy.
4. We may collect additional personal data about you that you knowingly and voluntarily provide in connection with certain activities or transactions with us or via our website, for example, your application for site visit passes; your participation in certain events; completion of our Contact Form; and application for employment. The additional information that we collect depends on the nature of the activity or transaction.
5. In addition to personal data that you provide to us, we may automatically collect certain

information about you in connection with your visit(s) to our website:

- technical information, including the Internet Protocol (IP) address used to connect your computer to the Internet, your login information, browser type and version, time zone setting, browser plug-in types and versions, operating system and platform;
- information about your visit, including the full Uniform Resource Locators (URL) visited; date and time of visit; products or services you viewed or searched for; page response times; download errors; length of visits to certain pages; page-interaction information (such as scrolling, clicks, and mouse-overs), and methods used to browse away from the page and any phone number used to call our customer service number.

COOKIES

6. When you visit our website, we may assign your computer (or any other device) one or more “cookies”, which is a small text file created on your computer or device. By accessing our website, you agree that we can place cookies on your computer or device.
7. The cookies that we place on your computer or device may be read by us to facilitate your access to our website, gather statistical data, and personalise your online experience. We currently use cookies on our website for purposes including, but not limited to, detecting your web browser’s multimedia capabilities, tracking promotional advertisements that we have displayed to you, maintaining current login and purchase information on secure portions of the website and providing a unique identifier to your computer so that we can generate statistics regarding website usage.

USE OF INFORMATION COLLECTED

8. We currently, and/or may in the future, use your personal data as authorised or required by written law; or for any of the following purposes:
 - To verify your identity;
 - To provide you with personalised content on our website;
 - To evaluate and improve the quality and content of our products and services;
 - To process and respond to inquiries and/or feedback;
 - To process purchase or credit transactions;
 - For the purposes for which you provided the information;
 - For the purposes of media coverage and marketing;
 - For assessing and evaluating your suitability, eligibility or qualifications for employment or continued employment with us or with any of our affiliates, partners and subsidiaries;
 - To safeguard and defend our rights and property or that of any of our affiliates, partners and subsidiaries against any security threat (including, but without limitation to, threats to our physical infrastructure and environment, computer systems, and network);
 - To comply with a court order or other legal process or other statutory and/or regulatory requirements of any governmental and/or regulatory authorities; and
 - In exceptional circumstances, such as a national emergency, security concern, or other situation in which we in our sole discretion deem to be prudent.

SHARING OF INFORMATION

9. We may share your personal data with and among other affiliates, partners and subsidiaries, or with unaffiliated third parties including our third-party service providers and relevant governmental and/or regulatory authorities, whether in Singapore or abroad for the aforementioned purposes.
10. In the event that we sell or buy any business or assets, we may disclose your personal data to the prospective seller or buyer of such business or assets.
11. We may share anonymous or aggregate information among our affiliates, partners and subsidiaries and with third parties, including advertisers, investors, and partners. Aggregate or anonymous information does not contain any personal data, and accordingly its use and disclosure is not subject to the terms of this Policy.
12. Our website may contain links to third party websites, which are not controlled by us and which are not covered by this Policy. You agree that we are not responsible for any collection, use and/or disclosure of your personal data by any such third parties.
13. In circumstances where you have ceased to be a customer or client of ours, or our relationship has altered in any way or terminated, we may still retain your records and use your information for legal and/or business purposes, including for compliance with the PDPA or other laws.

INTERNATIONAL TRANSFERS OF INFORMATION

14. In situations where we transfer your personal data to countries outside of Singapore, we will take steps to ensure that appropriate levels of protection necessary to maintain the security and integrity of your personal data are in place.

OPT-OUT

15. If you do not want your personal data to be collected, used, and/or disclosed by us in the aforementioned manner, you may notify us that you wish to withdraw your consent, provided that you submit your request using the attached form "ANNEX B - REQUEST FORM FOR WITHDRAWAL OF CONSENT" or via email to dpo_sg@mitsui-chem.co.jp who will direct you to fill in the relevant form(s) accordingly.

ACCESS TO AND CORRECTION OF YOUR PERSONAL DATA

16. You may request to access or correct (including update) your personal data by submitting the attached forms "ANNEX C - REQUEST FORM FOR ACCESS TO PERSONAL DATA" or "ANNEX E - REQUEST FORM FOR CORRECTION OF PERSONAL DATA" respectively or via email to dpo_sg@mitsui-chem.co.jp who will direct you to fill in the relevant form(s) accordingly. Please note that subject to the PDPA, not all information that we have collected may be available for review.

DATA SECURITY

17. We use reasonable precautions to protect your personal data and store it securely. You should be aware, however, that no method of transmission over the Internet or method of electronic storage is 100% secure. While security cannot be guaranteed, we strive to protect the security of your information and are constantly reviewing and enhancing our information

security measures.

DATA PROTECTION OFFICER

18. For questions regarding this Policy, please contact:

Data Protection Officer

Address: 3 HarbourFront Place, #10-01 HarbourFront Tower 2, Singapore 099254

Email: dpo_sg@mitsui-chem.co.jp

COMPLAINTS HANDLING PROCESS

19. All complaints regarding our obligations under the PDPA may be referred to the Data Protection Officer, who will endeavour to acknowledge receipt of the complaint within two (2) working days. Further contact will be dependent upon the nature of the complaint.

20. The Data Protection Officer will endeavour to respond to all valid complaints within a reasonable period of time.

CHANGES TO POLICY

21. We reserve the right to modify or change this Policy at any time. The effective date, as stated below, indicates the last time this policy was materially revised. If we make material changes to the Policy, we will post any changes on this page. We encourage you to review this page periodically to understand our policy regarding the collection and use of your personal data.

22. Your continued use of our website and acceptance of our services after any changes to this Policy constitutes your consent to any such changes, to the extent such consent is not otherwise provided.

Effective Date of Policy: 2nd July 2014